





A simple (hi)story in business aviation

Since 1979, United Aviation Services has been committed from the beginning to a friendly, direct, professional and discreet service, where we have always shared with our customers the passion for excellence, punctuality and safety, as hallmarks of our identity.

The beginnings were hard, with few resources, many hours of personal dedication of our founders, many trips to make United Aviation known in a world without internet and not as globalized as today... but over the years, thanks to the efforts of our team and the constant reinvestment of our resources in equipment, safety and continuous Quality training, United Aviation has become the most modern, safe and reliable business aviation handling company in Spain.

Land in any FBO of our growing network in Spain and receive a warm and friendly greeting from United Aviation. Consistent and exceptional service. Expert handling, safe and ready on the ramp. Clean, comfortable and well furnished facilities. Professionals at your service who make an extra effort for your passengers and crew. A quality/price balance beyond comparison.





Certificate of Registration

This certificate has been awarded to

United Aviation Services, S.L.

Aeropuerto de Madrid, Terminal Ejecutiva de Madrid Barajas, Av. de la Hispanidad,
s/n - Madrid, 28042, Spain

in recognition of the organization's Environmental Management System which complies with

ISO 14001:2015

The scope of activities covered by this certificate is defined below

Handling Services (Aircraft Ground Services), Aircraft Services, Briefing Service,
Passenger Services, Crew Service and Additional Services

Certificate Number: 2019UKRS/10000/UKRS

Certificate	Issue Number	Certificate Expiry Date	Certificate Type
1	X	27 September 2024	A
Revision Number	Original Certificate Issue Date	Signature Number	
0	04 September 2023	N/A	

Withdrew, refer to <http://www.ukrs-holdings.com/pages-and-regulations>

Miguel Ángel López, On behalf of the Subcontract Manager



Certificate of Registration
issued by the
International Business Aviation Council
to

United Aviation Services SL
(MAD)
Madrid International Airport
Madrid, Spain

for the successful implementation of the
International Standard for Business Aircraft Handling
(IS-BAH)



IS-BAH Location ID: 210

Initial Issue: 30 September 2019

Valid Until: 30 September 2025



CERTIFIED TRUE COPY
Signed 26 February 2024
Audrian Morris, Director, ICAO Liaison



United Aviation: Committed to safety

Launched in 2014, the International Standard for Business Aircraft Handling (IS-BAH™) is designed to enhance the safety and efficiency of business and general aviation Ground Handling Service Providers (GHSP) on a global level. IS-BAH™ is based on the implementation of industry best practices blended through a progressive Safety Management System (SMS).

Therefore, IS-BAH™ is the global industry standard for handlers and operators around the world to meet the coming SMS requirements from the International Civil Aviation Organization (ICAO).

In its continuous commitment to quality and safety, United Aviation develops all its operations under the strictest safety standards in the global industry, achieving IS-BAH™ certification in 2019. This certification, renewable every 2 years, will make United Aviation the first GHSP in Spain to have its entire network IS-BAH™ certified, as an unequivocal commitment to achieve the excellence deserved by our customers.



United Aviation: Safety guaranteed

But how can **safety** be **guaranteed**?

The key is to listen to the needs and concerns of our customers, and to be mindful that, in the event of damage to an aircraft, there is an additional cost in addition to the repair: the loss of profit due to the aircraft not being able to generate the expected profits.

The big concern is that in the Standard Aviation Liability Insurance Certificates around the world, none of them included an Additional Coverage for this cause... Until NOW.

For this reason United Aviation is a pioneer in Europe including in its Civil Liability policy an Additional Coverage for Loss of Profit, with an **additional limit of 1 million euros per claim**.

Because if we are serious about **safety**, it must be GUARANTEED.





Aircraft services

Leave all your ramp needs to us. Rely on our expert staff, trained and dedicated exclusively to looking after your aircraft and passengers.

We dedicate special attention to your operations, using our own GSE at most of the airports in our network, so with us, long and unnecessary waits for services offered by third parties simply do not exist.

You choose the right time to leave your aircraft ready for action again.



Ramp services &
efficient turnaround times



Baggage loading /
unloading & transport



Potable water & lavatory
service



De-icing
(at certain airports only)



Towing service & Push-back



Hangarage
(at certain airports only)



GPU & Air Starter



Fueling arrangements



Conveyor belt / heavy
loader





Briefing services

We know better than anyone that in Business Aviation time is the most precious asset.

That's why we have 24-hour dedicated staff to attend to your handling requests, either at the airports in our network or anywhere else in the world.

Responding quickly to your needs is one of our main objectives.



Domestic & international
handling



Customs and immigration
assistance



Airport & airway



Flight planning



Traffic rights
& landing permits



NOTAMs



Weather reports





Passenger services

Good, better, best... At United Aviation, the words "premium service" have the same meaning as for your passengers.

Comfortable, accessible and modern facilities, with all the amenities you would expect from a world-class service.

Make your passengers as welcome as they deserve. Make them feel expected, welcomed and cared for.

And anything we don't offer directly, just ask us. We love challenges!



VIP lounges with open bar and separate private areas (at most FBOs)



Hotel & restaurant reservations



Wide range of business & entertainment amenities



Limousine & car rental arrangements



Dedicated internet / Wi-Fi



Helicopter transfers



Passenger assistance



Change aircraft charter reservation (aircraft / helicopter)



Concierge service





Crew services

For us, our real clients are the crews that visit us. Listening to your requests is how we have been improving day by day for 40 years. Only for and by you.

That is why we make every effort to ensure that every time you land at our facilities, you feel at home. We are your partners on the ground. If you miss anything, don't hesitate to ask.



Superb-equipped, comfortable crew lounges with open bar (at most FB0s)



Hotel & restaurant reservations



Meet and greet upon arrival



Snooze rooms & private shower rooms (at most FB0s)



Airside transportation



Free Wi-Fi



Crew assistance





Dom Pérignon

A Slice of
Mandarin

A Slice of
Mandarin

UNITED

Additional services

Do you want to surprise your passengers with a special request?

Every day we process dozens of requests adapted to the needs of our customers.

A special detail... A legendary catering service... Freshly brewed coffee, served directly on the plane... Refreshments... Ice...

Any request is dealt with in the smallest detail.



Liaison with prime
gourmet caterers



Dry ice



Catering of non
perishable products
storage in fridge



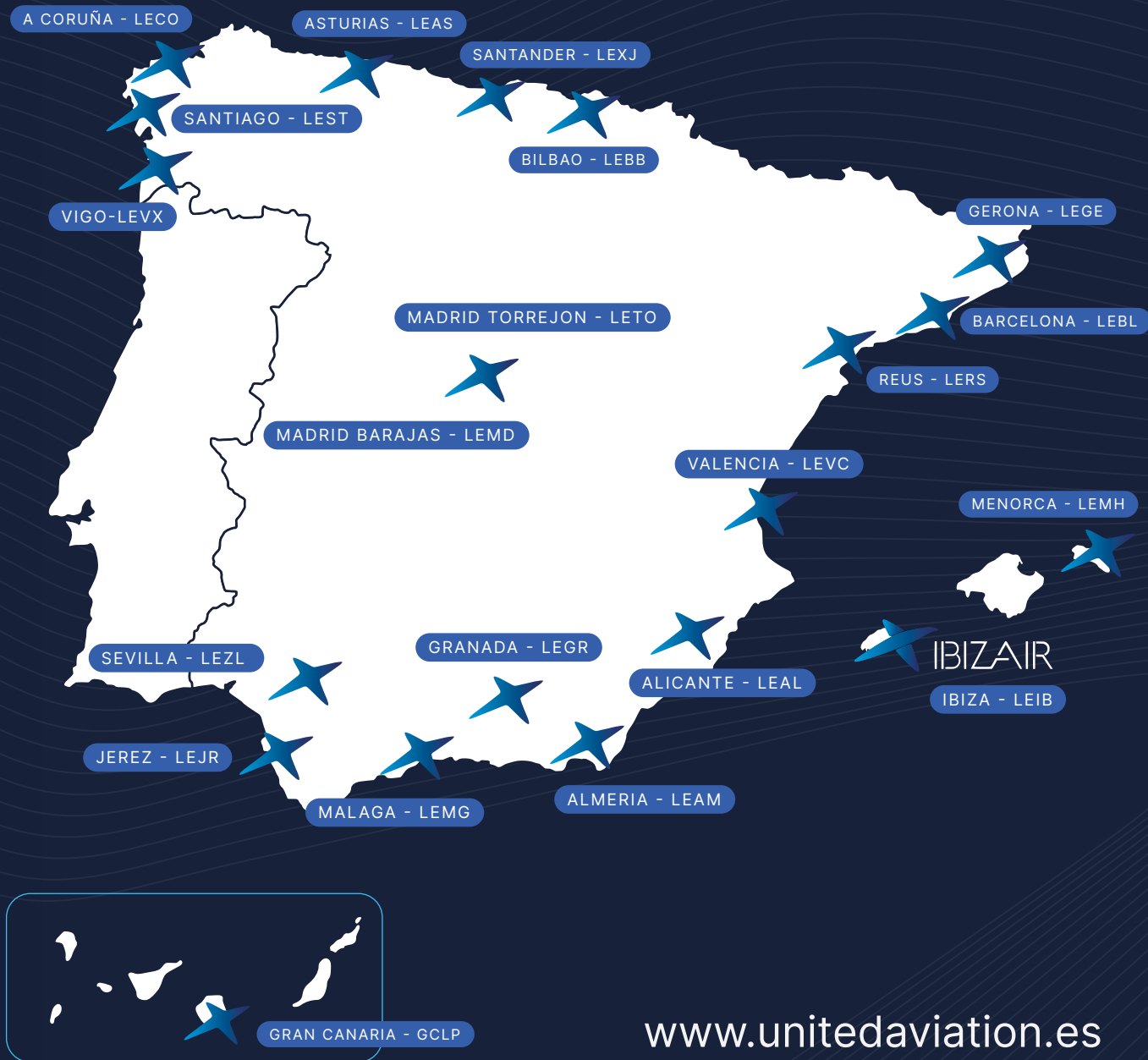
Freshly brewed coffee /
hot water

What else?

Leader in executive handling in Spain


We have a wide professional airport network throughout Spain, with more than twenty seats in Spanish airports. This large infrastructure allows us to offer unique aviation coverage and quality service to our customers. In addition, we offer a wide range of services both on aircraft and in the terminals themselves to meet all needs.

Our specialty is business aviation and private flights throughout the country. Fixed base operators since 1979. Offering aeronautical services in Spanish airports as important as Barajas Airport in Madrid, El Prat Airport in Barcelona, Manises Airport in Valencia, Bilbao Airport, Asturias Airport or La Coruña Airport among many others.




www.unitedaviation.es

LEBB-BIO / Bilbao

 **Aeropuerto de Sondika**
Carlos Haya s/n, 48180, Bilbao

 ops.bio@unitedaviation.es


 +34 659 30 87 58

 06:45 LT – 23:30 LT / 365D


 131.800

LECO-LCG / A Coruña


 **Aeropuerto de La Coruña**
Alvedro s/n, 15180 Culleredo, A Coruña


 ops.galicia@unitedaviation.es

 +34 634 527 705

 Nov-Apr: 06:40 LT – 23:45 LT
May-Oct: 06:40 LT – 01:30 LT

LEST-SCQ Santiago de Compostela

 **Aeropuerto de Santiago de Compostela**
A Coruña, 15820

 ops.galicia@unitedaviation.es

 +34 634 527 705

 Abierto 24H/365D

LEV-G-VGO / VIGO

 **Aeropuerto de Vigo**
Av. do Aeroporto, 36200 Vigo, Pontevedra


 ops@unitedaviation.es

 +34 91 393 6775


 Abierto 24H/365D

LEAS-OVD / Asturias

 **Aeropuerto de Asturias**
Santiago del Monte, Asturias


 ops.ovd@unitedaviation.es

 +34 608 916 070

 Nov-Apr: 06:40 LT – 23:45 LT
May-Oct: 06:40 LT – 01:30 LT

LEXJ-SDR / Santander

 **Aeropuerto de Santander**
Seve Ballesteros
39600 Maliaño, Cantabria


 ops.sdr@unitedaviation.es

 +34 609 549 317


 Abierto 07:30 LT – 23:00 LT / 365D

LEGE-GRO / Girona

 Aeropuerto de Girona - Costa Brava
17185 Vilobí d'Onyar, Girona


 ops.gro@unitedaviation.es

 +34 659 30 87 58


 Abierto 24H/365D

LEBL-BCN / Barcelona

 Terminal de Aviación Corporativa
08820 El Prat de Llobregat, Barcelona


 ops.galicia@unitedaviation.es


 +34 933 700 654 · +34 666 508 648

 Abierto 24H/365D

 131.425

LERS-REU / Reus

 Aeropuerto de Tarragona
Av. de Tarragona, s/n, 43204 Reus,
Tarragona


 ops.reu@unitedaviation.es

 +34 639 865 932

 Abierto 07:30LT – 22:30LT / 365D

LEV-VLC / Valencia

 Aeropuerto de Manises
Terminal de Aviación General Aviación
Ejecutiva, 46940 Manises, Valencia


 ops.vlc@unitedaviation.es

 +34 961 59 89 31 · +34 676 900 350

 Abierto 24H/365D

 131.450

LEMD-MAD / Madrid

 Aeropuerto Adolfo Suárez-Barajas
Av de la Hispanidad, s/n, 28042 Madrid

 ops@unitedaviation.es

 +34 91 393 6775

 Abierto 24H/365D

 131.550

LETO-TOJ / Madrid

 Aeropuerto de Madrid-Torrejón
Av de la Hispanidad, s/n, 28042 Madrid

 ops@unitedaviation.es


 +34 91 393 6775


 Abierto 24H/365D

 131.550

LEMG – AGP / Málaga

 **Aeropuerto de Málaga**
Aeroclub, 2623, Terminal Ejecutiva, 29004

 ops.agp@unitedaviation.es

 +34 952 048 328 · +34 619 072 959

 Abierto 24H/365D

 131.075

LEAL – ALC / Alicante

 **Aeropuerto de Alicante-Elche**
03195 L'Altet, Alicante


 ops.alc@unitedaviation.es


 +34 628 533 761 · +34 659 466 005

 Abierto 24H/365D

LEZL-SVQ / Sevilla

 **Aeropuerto de Sevilla**
Control 1 (Aviación General). Terminal de
Carga, Autovía A-4, Km. 532, 41020 Sevilla


 ops.svq@unitedaviation.es


 +34 686 495 491 (24H)
+34 618 411 442 · +34 682 643 774


 06.45 LT – 23.00LT

GCLP-LPA / Gran Canaria

 **Aeropuerto de Gran Canaria**
Autovía GC-1, s/n (Llegadas),
35230 Telde (Gran Canaria)


 ops.lpa@unitedaviation.es

 +34 610 782 243 (24h) · +34 687 622 285

 24H/365D

LEAM-LEI / Almería


 **Aeropuerto de Almería**
Carretera Nijar, Alquíán, CP 04130 Almería


 ops.lei@unitedaviation.es


 +34 690 273 162 (24H) · +34 659 943 938

 07:10 LT – 22:45 LT

LEGR-GRX / Granada


 **Aeropuerto de Granada**
Aeropuerto de Granada, Ctra. de Málaga,
18329 Chauchina, Granada


 ops.grx@unitedaviation.es


 +34 606 863 304 (24H) · +34 608 328 812

 06.30 LT – 23.15 LT

LEMH-MAH / Menorca

 **Aeropuerto de Menorca**
Carretera de Sant Climent, s/n, 07712,
Mahon, Menorca


 ops.mah@unitedaviation.es


 +34 683 776 474 (24H)
+34 689 012 867 · +34 648 565 455

 V 07:00 LT – 00:30 LT / I 07:00 LT – 22:00 LT

LEJR-XRY / Jerez

 **Terminal del aeropuerto de Jerez**
Carretera N-IV, km. 628.5, CP: 11401 Jerez
de la Frontera, Cádiz


 ops.xry@unitedaviation.es

 +34 628 311 474 (24H)
+34 649 860 610 · +34 659 223 544

 06.45 LT – 23.00 LT




LEIB / IBZ - Ibizaair / Ibiza

 **Aeropuerto de Ibiza**
Carretera del aeropuerto, Km. 5.8

 ops@ibizair.com

 +34 971 809 124 · +34 971 809 125

 Apr-Oct: 24H
Nov-Mar: 06:30LT-23:00LT



OCC H24

ops@unitedaviation.es

+34 91 393 6775

Abierto 24H/365D

Sales

sales@unitedaviation.es

The background of the entire image is a solid blue color with a pattern of thin, white, wavy lines that flow from the top left towards the bottom right, creating a sense of movement and depth.

The most extensive professional
Business Aviation network
in Spain.