

MAKE YOUR AVIATION EXPERIENCE
TIMELESS.



FBO SERVICES

TERMS AND CONDITIONS 2023

Prices may be subject to change without prior notice



HANDLING SERVICES

INCLUDED SERVICES:

- Passenger and Crew reception and services (up to 25 passengers)
- Passenger lounge services – including tea, coffee and soft drinks and small snacks
- Crew lounge
- Crew snooze rooms
- Passenger direct ramp access
- Standard baggage loading/ offloading
- Baggage transportation
- Slot monitoring & standard weather
- All movement messages
- Pre-authorized customs and immigration at the FBO
- Use of crew lounge & facilities

ADDITIONAL SERVICES (subject to provisional charges):

- **On-site fuel supply by AVFUEL**
- Fuel support arrangement
- On-site car parking rates
- Main terminal transfers
- Catering order on request
- Hotel reservation at preferential rates on request
- Helicopter transfers on-site
- Limousine and car rental reservation arrangements on request
- Concierge Services on request

We will also gladly comply with your requirements for services not mentioned above.

Liability of Air Service Basel for aircraft handling services

All activities and services rendered by Air Service Basel GmbH or any of its subsidiary's including their managers, officers, agents, or any other employees, shall be performed under the terms and condition of the Standard Ground Handling Agreement (SGHA) as published by IATA. Any liabilities are according to Article 8 of the SGHA (latest current version) and as per Aviation Insurance common practice. By accepting services by Air Service Basel GmbH, the Carrier is accepting aforementioned terms and conditions.

GENERAL TERMS & CONDITIONS

- All charges are displayed in Swiss Francs / CHF and do not include any concession fee if imposed.
- Not included in the handling price are any charges, fees or taxes imposed or levied by the airport, customs, or any other authorities.
- A 20% disbursement fee will be applied on 3rd party invoices.
- A 30% surcharge is applicable for handling between 22:00LT and 23:59LT and at weekends.
- A 50% surcharge is applicable for handling between 00:00LT and 05:59LT
- A flat charge of 500 CHF will be invoiced for no-show of possible diversions/alternate requests between 21:00 LT and 23:59 LT
- During events that affect our operation, a 50% event surcharge will be applied on handling & parking services. **These events include especially** The World Economic Forum (WEF), Basel World and the Basel ART fair.
- Cancellation policy during **events**:
The following will be invoiced in case of cancellation prior to aircraft arrival:

7 days but more than 48 hours:	10%
Less than 48 hours' notice:	100%
- Cancellation Policy during **normal operations**:
The following will be invoiced in case of cancellation prior to aircraft arrival:

7 days but more than 48 hours:	10%
48 hours to 24 hours:	30%
Less than 24 hours:	50%